

Kenneth Kao

kaottic97 [at] yahoo [dot] com

Education:

San José State University, San Jose, CA October 2003 – present
M.Sci. Transportation Management, Mineta Transportation Institute, October 2006 (estimated)
University of California, Berkeley, Berkeley, CA. August 1997 – December 2001
B.A. Political Economy of Industrialized Societies, December 2001
Minor: Business Administration, Haas School of Business
Studied abroad at Peking University's Guanghua School of Management for one year

Experience and Activities:

Metropolitan Transportation Commission, Oakland, CA April 2004 – present
Program Coordinator: Managed the SAFE Call Box program for the nine-county Bay Area. Managed the Freeway Service Patrol program's telecommunications and vehicle equipment. Procured numerous consultants for the call box and FSP programs. Issued \$5+ million call box system upgrade request for proposal. Managed the call box private call answering center and call box maintenance contractor. Managed call boxes on bridges project. Served as the California SAFE Committee Chair in 2005. Made recommendation for further call box system reductions based on spacing and usage. Worked with private and public agencies to deploy ITS World Congress demonstration project on call boxes. Developed section-wide contracts tracking and invoice database in Access.

Transportation Agency for Monterey County, Salinas, CA January 2002 – April 2004
Associate Transportation Planner: Managed the SAFE Call Box and Freeway Service Patrol programs, and the state and federal programming for the County. Solved transportation funding issues caused by State cash shortfall. Managed \$130 million State Transportation Improvement Program and developed 2004 Regional Transportation Improvement Program. Worked with California Transportation Commission staff and other regional agencies to improve state transportation financing. Assisted local agencies in completing local transportation projects, including meeting state and federal requirements. Served as main staff person for the Technical Advisory Committee. Deployed 17-unit videoconferencing system throughout the region. Selected multiple consultants for two on-call contracts for project management and planning through the Request for Qualifications process.

Air France Greater China Regional Headquarters, Beijing, China. December 2000 – July 2001
Intern, Regional Marketing and Sales Department: Oversaw launch of regional web site and online booking engine on time, giving AF a presence in e-Commerce before many competitors in the Greater Chinese market. Assisted in developing and managing the HK\$ 500,000 budget for online and traditional media campaigns to promote the web site and online booking engine. Analyzed effects of advertising campaigns financially on sales. Maintained numerous vital statistical documents and analytical reports to track the success of the web site for corporate headquarters. Created effective Powerpoint presentations for the annual meeting updating corporate on the achievements of past year. Communicated daily with local marketing managers and AF's advertising agency to discuss the progress of the web site and booking engine.

MDL Information Systems, Inc., San Leandro, CA. January 1999 – June 2000
Intern, Configuration Management and Release Engineering Department: Participated in all aspects of software release engineering. Tested installers in simulated typical-client environments to identify software conflicts and errors. Compiled software builds weekly for testing and release. Developed installers for new and existing PC and Mac products and improved on user-friendly menu-driven installation format. Mastered end-product CD's for release to customers. Organized and managed archive directory of previous releases for all desktop and database products. Developed internal web pages about desktop installers and products. Accomplished tasks and solved problems independently and successfully in an unstructured working environment.

Skills:

Strong leadership abilities and excellent oral and written communication skills.

Computer Hardware, Software, and Language knowledge:

Networking (wireless and wired); network security; Microsoft DOS and Windows 95, 98, NT, 2000, XP and MacOS operating systems; Microsoft Office Suite (expert in Excel, Powerpoint, Outlook, Access, Project, and Word); Novell Groupwise; Lotus Notes and 1-2-3; Adobe Acrobat, Photoshop, and Illustrator; ArcGIS 9.0; Microsoft Visual Source Safe; InstallerMaker for PC and Mac; Metrowerks CodeWarrior; JavaScript and HTML.

Foreign Languages:

Fluent in Mandarin Chinese; Proficient in Spanish (5 years HS) and German (2.5 years college).